

Disaster Medical Coordination Center Operational Annex

A functional annex to NWHRN Base Plan

June 2026

(Document will continue to be updated with DMCC updates)

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1. Foundation

1.1 Purpose

A Disaster Medical Coordination Center (DMCC) is a designated hospital-based coordination function that can be activated during acute emergencies, designed to support optimal patient outcomes and efficient distribution of patients across the healthcare system. This patient placement effort is supported by first responders, the DMCC, receiving hospitals, and regional healthcare coordination partners, each fulfilling a specific role in the overall response. Though not a legal or statutory authority, the DMCC serves as a voluntary coordination mechanism, led by trained staff and healthcare partners, to ensure efficient placement, equitable use of resources, and distribution to support healthcare facilities during acute surge.

1.2 Role

The primary role of the DMCC is to distribute patients across health systems to minimize the impact on individual centers, assist with matching patients based on triage level and care needs to facilities capable of receiving them, and interfacing with regional partners during activation.

1.3 Activation

DMCC activation may be warranted in any event generating, or potentially generating, a patient volume that exceeds the capacity of a single receiving hospital. Notification typically originates from either the EMS field command (i.e., the on-scene incident commander), the county emergency management agency, or the hospital’s Administrator On-Call (AOC). Response is not limited to a predefined number or category of patients; rather, it is based on the regional healthcare system’s inability to manage patient flow through routine channels and support the equitable and efficient distribution of patients across the region.



Activation will vary by county and healthcare facility. For regional specifics, please reference the associated annexes listed below. If at any time, there is a question whether the DMCC should be activated, move forward with activation and make the notifications to response partners. This will provide situational awareness and the DMCC can determine internal actions. The DMCC is typically activated for MCI situations, but requests for activation from hospitals, EMS partners, NWHRN, or City, County and State partners, will be assessed according to the DMCC protocols and regional response framework. Please note the annexes and appendices below for these plans.

DMCC may activate (according to protocols) for the following:

- Mass Casual Incident (MCI) is declared in the field
- Significant deployment of dispatched or requested ambulances at the scene of an incident
- Specific terrorism threat with IED or WMD

There are multiple examples of situations where the DMCC may be notified of an incident that may require activation. Some of these examples include:

- Structure fire at multi-unit housing, hotel, etc. involving burns, smoke inhalation or injuries
- Motor vehicle accidents involving buses
- HazMat incidents with multiple victims (including train derailments with fire or HazMat)
- Public venues with multiple injuries or illness (not traditional substance abuse transport)
- Commercial aircraft incidents or Private Aircraft involving community injuries or death
- Explosions or building collapse

Upon receiving notice, the designated DMCC will assess the concern and need for activation. If response is required, the DMCC will confirm activation and begin assembling its response team.

- 1) Activate call-down procedures to notify regional hospitals and response partners
- 2) Work alongside NWHRN to initiate WATrac incident activation within the emergency response framework for patient tracking and shared situational awareness.
- 3) Prepare forms for rapid intake for initial information gathering.
 - Utilize forms and tools to document incident specifics, including event location, contact details, estimated number of patients, and triage levels should be employed and readily available for use, including downtime practices.

1.4 Responsibilities

DMCC's must communicate with EMS and healthcare partners and maintain visibility of patient distribution across the county and/or region.

The DMCC is responsible for working closely with EMS, response framework, and healthcare facilities to ensure appropriate patient distribution. It supports, but does not replace, existing EMS destination protocols or trauma referral networks.

Requirements:

- Have a designated DMCC space with communications capability.
- Maintain a 24/7 on-call team of trained staff maintaining operational readiness aligned with state or coalition expectations.
- Integrated into regional emergency response structures.

After Activation:

- Continue communication with incident specific response partners, including NWHRN, Fire/EMS and receiving hospitals.
- Maintain 24/7 on-call operational capabilities throughout the incident.

Backup DMCC's: A formal notification and escalation process should be included in local DMCC agreements to ensure seamless handoff or support.

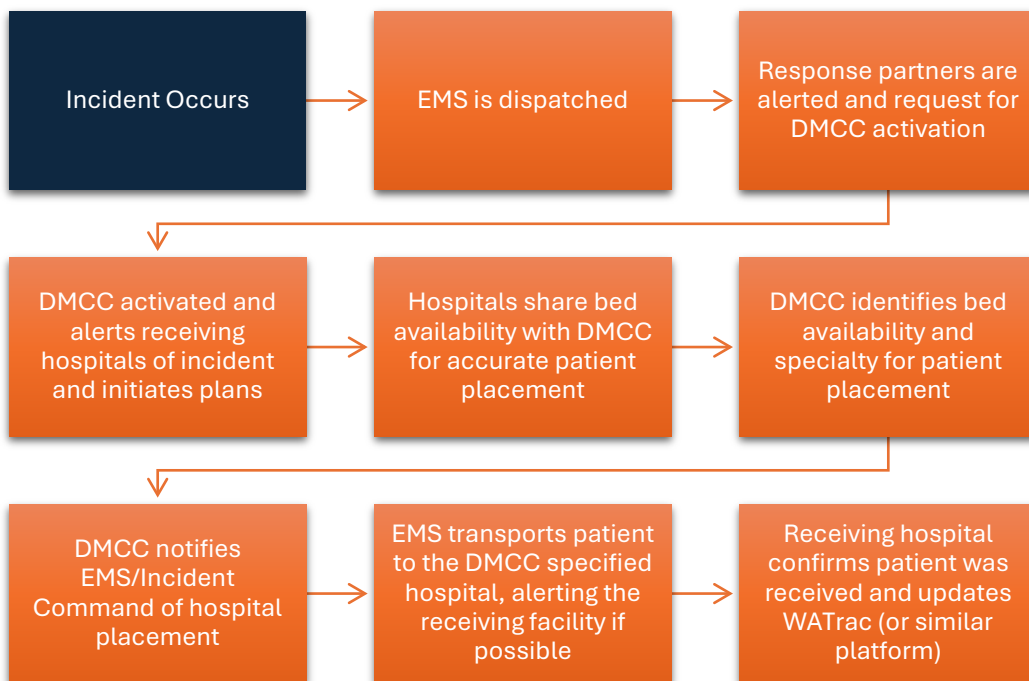
1.5 Equipment Requirements

Every DMCC should maintain a designated operational space that is equipped to support coordination activities during emergency response.

- Establishing DMCC workstation with reliable access to necessary tools such as hospital tracking systems (e.g., WATrac), dedicated phone lines, printed checklists, and copies of current operational procedures.
 - The DMCC workspace should also store printed triage tools, bed tracking logs, and incident worksheets in case digital platforms become inaccessible.
- A posted, reliable contact number for DMCC activation must be available to EMS dispatch and regional partners.

- Backup communication capabilities are essential. Facilities shall ensure that radios (800 MHz or VHF), battery-powered communication devices, and satellite phones are available in the event of internet or landline failure.
- Power redundancy must be confirmed, with either generator backup or battery systems available to sustain operations for a minimum of 12 hours.

1.6 Patient Placement and Coordination



2. DMCC Hospitals

Agency County	Facility Name	Public Health Region
Snohomish	Providence Regional Medical Center Everett DMCC LINE: 425-404-5601	Region 1
Kitsap	PENDING-St Michaels is working through the DMCC approval processes.	Region 2
Thurston	Providence St. Peter Hospital DMCC LINE: 360-493-5155 EMS HOTLINE: 360-491-8888	Region 3
Pierce	MultiCare Good Samaritan Hospital DMCC LINE: 253-697-1990	Region 5
Backup DMCC	St Josephs Medical Center PENDING DMCC LINE	
King	Harborview Medical Center (STATE and LOCAL DMCC) DMCC LINE: 206-744-6301	Region 6 STATE
Backup Local DMCC	Overlake: 425-688-5100	Region 6
Backup State DMCC	Providence Sacred Heart: 509-474-5160	STATE
Chelan	Confluence Health Hospital Central Campus DMCC LINE: 509-670-8237	Region 7
Benton	Kadlec Regional Medical Center DMCC LINE: 509-412-2167	Region 8
Spokane	MultiCare Deaconess Hospital DMCC LINE: 509-863-5427 Back up line: 509-720-6343	Region 9

3. Regional Detail Appendices

Appendix 1: Regional DMCC Operations (under development)

Appendix 2: Regional DMCC Details and Maps

NWHRN Coalition Service Area and Districts (aligns with Public Health Regions)

Region 1 / North District (Island, San Juan, Skagit, Snohomish, and Whatcom counties)

Region 2 / Northwest District (Clallam, Jefferson, and Kitsap counties)

Region 3 / West District (Grays Harbor, Lewis, Mason, Pacific, and Thurston counties)

Region 5-6 / Central District (King and Pierce counties)

Region 7 (Chelan, Douglas, Grant, Kittitas, and Okanogan counties) – **Central Washington**

Region 8 (Benton, Franklin, Walla Walla, and Yakima counties) – **Central Washington**

Region 9 (Adams, Asotin, Columbia, Ferry, Garfield, Lincoln, Pend Oreille, Spokane, Stevens, and Whitman counties) – **Eastern Washington**

Regional Emergency Medical Services and Trauma Care Councils per DOH

(areas that differ from the public health region groupings are highlighted)

North Region (Island, San Juan, Skagit, Snohomish, and Whatcom counties)

Northwest Region (Clallam, Jefferson, Kitsap and **Mason** counties)

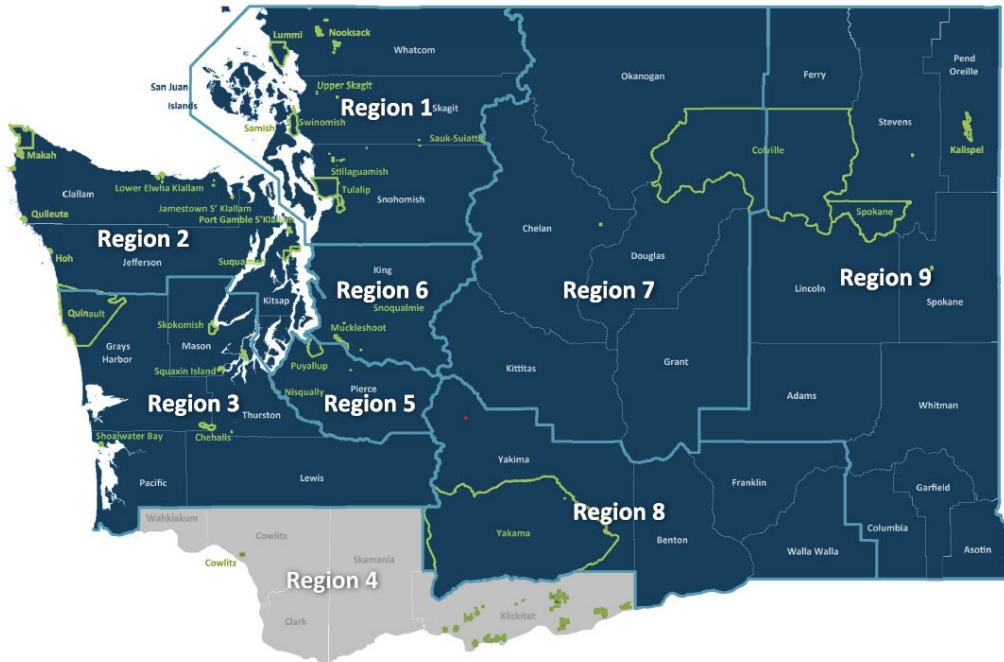
West Region (Grays Harbor, Lewis, Pacific, **Pierce** and Thurston counties)

Central Region (King County)

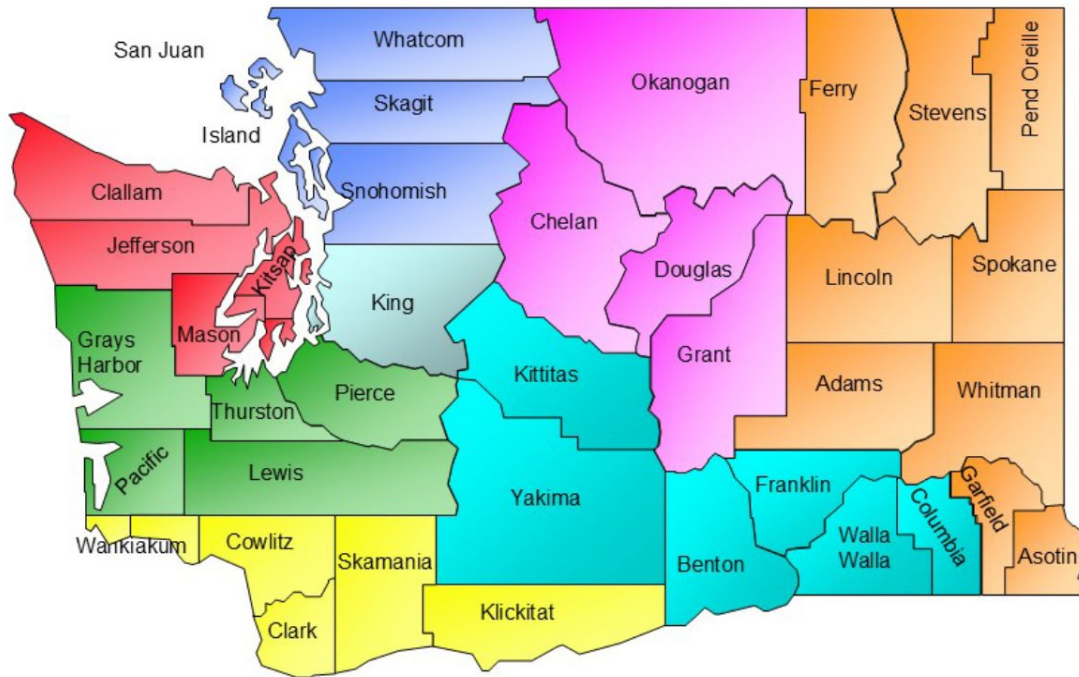
North Central (Chelan, Douglas, Grant, and Okanogan counties)

South Central (Benton, **Columbia, Kittitas**, Franklin, Walla Walla, and Yakima counties)

East Region (Adams, Asotin, Ferry, Garfield, Lincoln, Pend Oreille, Spokane, Stevens, and Whitman counties)



-  NWHRN Full Scope of Services and Coverage
-  Tribal Nations
-  Public Health/Homeland Security Regions
-  Southwest WA Health Care Alliance



- | | | | |
|---|---|---|---|
|  Northwest |  West |  North Central |  Central |
|  North |  Southwest |  East |  South Central |

Appendix 3: WA State Hospitals and DMCC Designation

Regional and State DMCC's are bold and highlighted within the regions. Bold writing without highlighting signifies a facility in-process of approval for DMCC status.

Agency County	Facility Name	Public Health Region
Snohomish	Cascade Valley Hospital	Region 1
Snohomish	EvergreenHealth Monroe	Region 1
Skagit	Island Health	Region 1
Snohomish	MultiCare Overlake Emergency Department - Lynnwood	Region 1
San Juan	PeaceHealth Peace Island Medical Center	Region 1
Whatcom	PeaceHealth St. Joseph Medical Center	Region 1
Skagit	PeaceHealth United General Medical Center	Region 1
Snohomish	Providence Regional Medical Center Everett	Region 1
Skagit	Skagit Valley Hospital	Region 1
Snohomish	Swedish - Edmonds	Region 1
Snohomish	Swedish - Mill Creek	Region 1
Island	WhidbeyHealth Medical Center	Region 1
Clallam	Forks Community Hospital	Region 2
Jefferson	Jefferson Healthcare	Region 2
Kitsap	MultiCare Bremerton OCED	Region 2
Kitsap	Naval Hospital Bremerton	Region 2
Clallam	Olympic Medical Center	Region 2
Kitsap	St. Michael Silverdale - VMFH	Region 2
Kitsap	VMFH FSED - Bremerton	Region 2
Kitsap	VMFH FSED - Port Orchard	Region 2
Lewis	Arbor Health	Region 3
Grays Harbor	Harbor Regional Health HRH Community Hospital	Region 3
Mason	Mason General Hospital	Region 3
Thurston	MultiCare Capital Medical Center	Region 3
Thurston	MultiCare Lacey Emergency Department	Region 3
Pacific	Ocean Beach Hospital	Region 3
Lewis	Providence Centralia Hospital	Region 3
Thurston	Providence St. Peter Hospital	Region 3
Grays Harbor	Summit Pacific Medical Center	Region 3
Pacific	Willapa Harbor Hospital	Region 3
Klickitat	Klickitat Valley Health	Region 4
Clark	Legacy Salmon Creek Medical Center	Region 4
Clark	PeaceHealth Southwest Medical Center	Region 4
Cowlitz	PeaceHealth St. John Medical Center	Region 4
Klickitat	Skyline Hospital	Region 4

Pierce	Madigan Army Medical Center	Region 5
Pierce	MultiCare Allenmore Hospital	Region 5
Pierce	MultiCare Bonney Lake Emergency Department	Region 5
Pierce	MultiCare Good Samaritan Emergency - Parkland	Region 5
Pierce	MultiCare Good Samaritan Hospital	Region 5
Pierce	MultiCare Mary Bridge Children's Hospital	Region 5
Pierce	MultiCare South Hill Emergency Department	Region 5
Pierce	MultiCare Tacoma General Hospital	Region 5
Pierce	St. Anthony Hospital - VMFH	Region 5
Pierce	St. Clare Hospital - VMFH	Region 5
Pierce	St. Joseph Medical Center - VMFH	Region 5
King	Evergreen Redmond ED	Region 6
King	EvergreenHealth Kirkland	Region 6
King	Harborview Medical Center (STATE and LOCAL DMCC)	Region 6
King	Kaiser Permanente - Capitol Hill Campus (Central Hospital)	Region 6
King	MultiCare Auburn Medical Center	Region 6
King	MultiCare Covington Medical Center	Region 6
King	MultiCare Tacoma General Emergency - Federal Way	Region 6
King	Overlake Medical Center	Region 6
King	Seattle Children's	Region 6
King	Snoqualmie Valley Hospital	Region 6
King	St. Anne Hospital - VMFH	Region 6
King	St. Elizabeth Hospital - VMFH	Region 6
King	St. Francis Hospital - VMFH	Region 6
King	Swedish - Ballard	Region 6
King	Swedish - Cherry Hill	Region 6
King	Swedish - First Hill	Region 6
King	Swedish - Issaquah	Region 6
King	Swedish - Redmond	Region 6
King	UW Medical Center - Montlake	Region 6
King	UW Medical Center - Northwest	Region 6
King	VA Puget Sound Health Care System	Region 6
King	Valley Medical Center	Region 6
King	Virginia Mason Medical Center	Region 6
Chelan	Cascade Medical Center	Region 7
Grant	Columbia Basin Hospital	Region 7
Chelan	Confluence Health Hospital Central Campus	Region 7
Chelan	Confluence Health Hospital Mares Campus	Region 7
Grant	Coulee Medical Center	Region 7
Kittitas	Kittitas Valley Healthcare	Region 7
Chelan	Lake Chelan Health	Region 7

Okanogan	Mid Valley Hospital	Region 7
Okanogan	North Valley Hospital	Region 7
Grant	Quincy Valley Medical Center	Region 7
Grant	Samaritan Healthcare	Region 7
Okanogan	Three Rivers Hospital	Region 7
Yakima	Astria Sunnyside Hospital	Region 8
Yakima	Astria Toppenish Hospital	Region 8
Benton	Kadlec Free Standing Emergency Room	Region 8
Benton	Kadlec Regional Medical Center	Region 8
Franklin	Lourdes Medical Center	Region 8
Yakima	MultiCare Union Gap OCED	Region 8
Yakima	MultiCare Yakima Memorial	Region 8
Benton	Prosser Memorial Health	Region 8
Walla Walla	Providence St. Mary Medical Center	Region 8
Benton	Trios Health	Region 8
Columbia	Dayton General Hospital	Region 9
Adams	East Adams Rural Healthcare	Region 9
Ferry	Ferry County Memorial Hospital	Region 9
Garfield	Garfield County Memorial Hospital	Region 9
Lincoln	Lincoln Hospital	Region 9
Spokane	Mann-Grandstaff VA Medical Center - Spokane	Region 9
Spokane	MultiCare Deaconess Hospital	Region 9
Spokane	MultiCare Deaconess North Emergency Center	Region 9
Spokane	MultiCare Valley Hospital	Region 9
Pend Oreille	Newport Hospital & Health Services	Region 9
Lincoln	Odessa Memorial Healthcare Center	Region 9
Adams	Othello Community Hospital	Region 9
Spokane	Providence Holy Family Hospital	Region 9
Stevens	Providence Mount Carmel	Region 9
Spokane	Providence Sacred Heart Medical Center & Children's Hospital	Region 9
Stevens	Providence St Joseph's Hospital	Region 9
Whitman	Pullman Regional Hospital	Region 9
Spokane	Shriner's Hospital for Children	Region 9
Asotin	TriState Health	Region 9
Whitman	Whitman Hospital and Medical Center	Region 9

Appendix 4: [NWHRN Inbound Patient Movement Appendix](#)

Appendix 5: [NWHRN Patient-Tracking Appendix](#)

The State WATrac system patient tracking module will be utilized by receiving hospitals and NWHRN to track patients in civilian hospitals. NWHRN will coordinate centralized patient



tracking with impacted healthcare facilities and partner organizations, as outlined in the NWHRN Patient Tracking Appendix. NWHRN will coordinate to ensure accurate information for all patients is implemented.

4. Annexes

Annex I: [NWHRN DMCC Framework](#)

Annex II: [WA State MCI Annex](#)

Annex III: [WA State EMS Patient Movement Escalation Framework](#)

Annex IV: [NWHRN Operations Base Plan Patient Movement Annex](#)

Annex V: [NWHRN Healthcare Emergency Operations Base Plan](#)



NWHRN DMCC Workgroup and Contributors

*Denotes DMCC Workgroup member

***Erika Abdnor MS, BSN, RN** INW Director,
Hospital Operations, DMCC Lead Region 9
MultiCare Deaconess and Valley Hospital

***Elya Baltazar**

District Manager

Northwest Healthcare Response Network

Alison Christman

Administrative Assistant

St. Michael Medical Center

***Tim Frederickson**

Director of Emergency Services

Harborview Medical Center | UW Medicine

***Anita Gold**

Emergency Preparedness & Safety Manager

Harborview Medical Center | UW Medicine

***Leslie Kees, MSN, RN, CEN**

Senior Director of Emergency Services,

Interim Director of Critical Care Services

Providence Regional Medical Center

Everett, Swedish Mill Creek, PRMCE Stroke

Program

Susan Koppelman

Director, Preparedness and Response

Northwest Healthcare Response Network

***Tom Lamanna, RN, BSN, CEN**

Trauma Program Manager, MHS EMS Coordinator,

Pierce County DMCC Lead

MultiCare Good Samaritan Hospital

***Marissa Miller**

Assistant Manager

Kadlec Emergency Department

Lindsay Payton

Emergency Manager

Sacred Heart Medical Center & Children's Hospital |

Holy Family Hospital

St. Luke's Rehabilitation Medical Center | Mount

Carmel Hospital | St. Joseph's Hospital

***Wendy Rife, BSN RN CEN**

SWR Trauma Program Manager

Providence St Peter Hospital | Providence Centralia

Hospital

Jeremy Rodriguez

EMS Operations and Training Coordinator

Yakima County Department of EMS

***Jean-Michael Dapena Torres, M.A.**

Emergency Preparedness Coordinator

Confluence Health