

# Business Continuity and Resiliency **WORKSHOP**



NORTHWEST HEALTHCARE  
**Response Network**®

## Direct Delivery Training

This workshop is designed to assist healthcare managers and leaders in preparing Business Resiliency plans that will help protect healthcare organizations, employees and patients in the event of a disruption.

This workshop will help organizations learn the fundamentals of business resilience. Participants will acquire the tools to help their organization plan to remain open, or to re-open rapidly after a disruption, so the organizations can continue the mission of their organization - to provide medical care.

Each participant will receive a comprehensive business resiliency workbook to reference during the course and assist in developing an emergency operations plan for the organization, with time during the workshop to work on their plan.

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## Topics Covered

Business Resiliency Team | Business Continuity of Operations Planning (COOP) | Hazard Vulnerability & Risk Assessment | Business Impact Analysis | Disaster Recovery & Essential Records | Locations, Essential Services & Critical Functions | Personnel Preparedness | Communications | Mitigation Strategy Recovery Strategy | Trainings, Drills, Exercises & Plan Maintenance

## Target Audience

Adult family homes | Ambulatory care clinics | Ambulatory Surgery Centers | Assisted Living | Behavioral health | Boarding homes | Community clinics | Home health | Home care | Hospitals | Hospice | Nursing homes | Palliative care | Pediatric care | Other ancillary services (dialysis, blood, and surgical) | Tribal Healthcare and Government

## Delivery Options

8 Hour or 4 Hour

**Max Participants: 30**

Registration open to all  
Healthcare partners.

***“Remember, if you  
fail to prepare you  
are preparing to  
fail.”***

***H. K. Williams***

2019

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**Contact Cameron Taylor if you are interested in  
hosting this workshop: [Training@nwhrn.org](mailto:Training@nwhrn.org)**