Non-Scarce Resource (Messenger)

HCF identifies and requests resource

NWHRN issues resource request alert

Partner HCF’s respond directly to requesting HCF with availability

If request is unable to be filled
NWHRN forwards request to LHJ/EM

LHJ/EM respond directly to requesting HCF with availability

If request is unable to be filled
DCAC/HERC make resource recommendation

Health Officer provides resource guidance

Scarce Resource (Broker)*

NWHRN issues resource request alert

Partner HCFs respond to NWHRN with availability

NWHRN allocates resource based on DCAC/HERC recommendation

If request is unable to be filled
NWHRN forwards request to LHJ/EM

LHJ/EM respond NWHRN with availability

NWHRN allocates resource based on DCAC/HERC recommendation

*Scarce Resources are defined as medical care resources that may become scarce during a disaster or emergency in a crisis care environment or where resource need to be prioritized. Adapted from HHS, Allocation of scarce Resources During Mass Casualty Events

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Healthcare Resource Requesting Process

START
Identify resource need

All internal sources/vendor exhausted?

Yes
Attempt to fill through internal sources/vendors.

Resource request filled?

END

No

Complete 213 RR form and send to NWHRN

Scarce resource?

Yes
NWHRN issues resource request alert

No

HCFs respond to NWHRN with resource availability

NWHRN connects requesting HCF with resource

Resource request filled?

END

No

NWHRN issues scarce resource request alert

Health Officer provides resource guidance

Activate DCAC/HERC to make resource recommendations

Refer to Regional Scarce Resource Management and Crisis Standards of Care Con Ops

Inform NWHRN that resource was filled

Resource request filled?

END

No

LHJ/EM respond to requesting facility with available resources

NWHRN connects requesting HCF with resource

Resource request filled?

END

No

Activate DCAC to identify alternative resource or adjust standards of care

Determined scarce resource?

Yes
Activate DCAC/HERC to determine scarce resource status

Inform NWHRN that resource was filled

END

No

LHJ or EM respond to requesting facility with resource availability

NWHRN forwards request to LHJ or EM

Resource request filled?

END

No

NWHRN forwards request to LHJ or EM

LHJ/EM respond to requesting facility with resource availability

NWHRN connects requesting HCF with resource

Resource request filled?

END

No

LHJ or EM respond to requesting facility with resource availability

NWHRN forwards request to LHJ or EM

Resource request filled?

END

No

Inform NWHRN that resource was filled

END

END