Building a coordinated, disaster-resilient healthcare system in the Puget Sound region.
With the founding support of Puget Sound’s leading healthcare organizations, the Northwest Healthcare Response Network opened its doors as a new nonprofit in January 2014. Throughout this first year, we experienced growth, innovation, and strengthened community.

The Network leads a regional effort to build a disaster-resilient healthcare system through collaboration with healthcare providers, public health agencies and community partners. We continue to build our region’s preparedness and response capabilities, so that we can work effectively and efficiently together during an emergency.

Through collaboration and engagement with public health and healthcare clinical and executive leadership, we effectively coordinated community response to disease threats like Ebola and Enterovirus D68. In addition, through our newly launched Healthcare Emergency Coordination Center, we now monitor situational awareness and resources, and communicate critical information to our partners in a timely way.

Our national model for medical disaster readiness is responsive, innovative and builds on local assets. Thank you to our founding member organizations and community partners for your continued support and trust.

We look forward to growing our network and continuing the journey of a collaborative, responsive, informed health system during times of need.

Regards,

Onora Lien
Executive Director

Jeffery M. Sconyers
SVP & General Counsel, Seattle Children’s Hospital; Chair, NWHRN 2014 Board of Directors
2013–2014 Financial Overview

Revenue:
$2.1 million
- Contributions* 34%
- Government Grants** 62%
- Program Revenue 4%

Expenditures:
$926,000
- Program Services 19%
- Management and General 4%
- Fundraising 77%

*Contributions include three-year pledges by organizations, per GAAP accounting.

**ASPR federal funding through the Hospital Preparedness Program, administered through the Washington State Dept of Health.

FY Notes:
» NWHRN’s fiscal year is July 2013 - June 2014.
» Revenue and Expense figures do not include approx. $400,000 of DOH ASPR funding administered by NWHRN through Public Health–Seattle & King County, July - Dec 2013.

Founders and Sustaining Members

UW Medicine
SWEDISH
CHI Franciscan Health
GroupHealth
MultiCare BetterConnected
Seattle Children’s
Virginia Mason
EvergreenHealth
THE POLYCLINIC
Bloodworks Northwest
NORTHWEST Kidney Centers
O MNURH MED AMBULANCE
OVERLAKE MEDICAL CENTER
LARRABEE CENTER FOR PLASTIC SURGERY


The Network brings together competing organizations to build capabilities that can’t be achieved alone. We strive to meet the emergency preparedness needs of more than 2,000 healthcare organizations and 75,000 healthcare workers.

How We Work

We are ready to serve our members and the community before, during and after disaster strikes:

» **Before disaster strikes**, we operate behind the scenes, preparing and training healthcare providers in leading-edge emergency response and recovery practices.

» **During an emergency**, we coordinate information, policy and resources for the healthcare community, in partnership with other emergency response agencies.

» **After a disaster**, we learn from our front-line experiences and develop and implement innovative, life-saving strategies. We advocate for and support healthcare through the recovery process.
Building Capabilities

In 2014, the Network developed innovative training and exercise opportunities tailored to the unique needs of our healthcare community.

» Conducted trainings focused on Pediatric Emergency Response to build skills among providers who may need to provide care for children during a disaster and Business Continuity and Resiliency to help healthcare organizations make sure they can continue to provide services to clients and the community during a disaster.

» Participated in a number of exercises, including the Alaska Shield Exercise commemorating the 50th anniversary of the 1964 Great Alaskan Earthquake and the Port of Seattle Triennial Exercise.

» Planned and coordinated a Medical Countermeasures Exercise to practice rapid dispensing of medication in the event of a biological threat across several counties.

» Facilitated national workshops and conferences as a founding partner of the National Healthcare Coalition Resource Center, which shares technical expertise to help other healthcare coalitions around the country build their capacity.
Planning and Resources
The Network continued its work to facilitate system planning with healthcare and other emergency response organizations to establish relationships, leverage expertise, and develop tools and plans to help ready all types of healthcare facilities for their next emergency.

» Guided work on hospital Evacuation Mutual Aid Plans between King and Pierce counties.

» Provided accreditation support for healthcare facilities.

» Launched a statewide project to determine the essential elements of information that need to be collected from healthcare organizations in a disaster in order to make informed decisions.

Engagement
The Network brought together healthcare leaders to build collective preparedness and response capabilities through a variety of advisory committees and workgroups.

» Established the Healthcare Executive Response Committee to provide guidance on policy and strengthen communications between healthcare executives and public health around emergency preparedness and response.

» Convened the Disaster Clinical Advisory Committee to provide expert clinical advice on issues such as regional medical surge and crisis standards of care, and advise the local health officers and other policymakers during health emergencies.
» Facilitated and supported a variety of committees including the Hospital Emergency Preparedness Committee, the Long-Term Care Emergency Preparedness Committee and the Pediatric Task Force.

**Emergency Response**

During 2014, the Network worked with our partners to prepare for threats like Ebola and Enterovirus D68, while continuing our work to establish the systems to ensure a coordinated response across the healthcare system during an emergency.

» **Represented the healthcare community** at activations with local government partners for major events and emergencies.

» Established the Healthcare Emergency Coordination Center to facilitate information sharing and coordination with the healthcare system during emergency response activations.

» Created a **24/7 Duty Officer Line** for emergency notifications and concerns.

» Facilitated local **planning and information sharing for Ebola**, including our daily Ebola Snapshots.

**WATrac Online Communications System**

» Developed a **strategic planning process** with healthcare sectors statewide.

» Launched ongoing drills with hospitals and the long-term care community and new **tools and enhancements** for the system.
Mission
To prepare for, respond to and recover from emergencies as a collaborative healthcare network.

Vision
A resilient healthcare system, saving lives and serving the community during emergencies.

Values
Collaboration: Working together as public and private partners
Effectiveness: Striving for excellence and continuous improvement
Innovation: Seeking fresh solutions to modern challenges
Stewardship: Using resources efficiently and equitably

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