**Dear Colleagues:**

Recent challenges to our health and medical system have reaffirmed the value of our collaborative efforts in disaster preparedness and response. Working together, the King County Healthcare Coalition and Public Health - Seattle & King County continues to learn and build on our successes as we improve our readiness for the next event.

The emergence of H1N1 flu and the flood risk in the Green River Valley presented two significant and simultaneous challenges to the local health care system in 2009. Over four years of collaboration among Healthcare Coalition partners provided a strong framework for our coordinated response, with the relationships and structure to work through key decisions and respond effectively.

In April, H1N1 flu emerged with little warning, and challenged our local healthcare system in several ways. The key characteristics of the disease’s severity and ability to spread were unknown and unpredictable at first. Surges of ill patients put pressure on our emergency care functions. And later, the delay in vaccine production was difficult for all of us. Coordination and information sharing amongst the Coalition helped us to adjust and respond as events unfolded.

As an example, our weekly Healthcare Impacts Report, with emergency room and hospital admissions data, allowed us to closely monitor the impacts of the novel flu on the health care system as a whole. Also, we activated the H1N1 flu call center both in the spring and the fall, taking 26,000 calls to help alleviate the burden on health care providers and preserve our system capacity for those who needed it most.

King County also faced the risk of flooding in the Green River Valley due to damage to the Howard Hanson Dam. The possibility of heavy rains presented a threat to local hospitals, clinics, and infrastructure, as well as the potential to displace an estimated 22,000 residents. The Coalition worked together to help assess system vulnerabilities in the area, as well as assist with business continuity planning. Until the dam can be repaired permanently, which is at least a few years away, our readiness for local flooding will continue.

Our response to these dual challenges is an illustration of the importance of the mission and ongoing work of the Coalition in building our system’s disaster resilience. I thank you for your ongoing commitment to the Coalition, and look forward to continuing this work with you.

Sincerely,

David Fleming, MD
Director and Health Officer
Public Health - Seattle & King County
2009 was a busy year, full of responses, planning, and learning. The members and partners of the Healthcare Coalition recognize that our efforts to coordinate and plan collaboratively directly contributed to our successes throughout the H1N1 event, as well as to the planning for the potential flooding of the Green River.

H1N1 consumed most of our efforts this year, presenting itself in April and again with another wave in October. Regionally, we all experienced an influx of patients and challenges with resource availability, such as masks. The vaccine shortage at the outset of the second wave of H1N1 presented unique challenges, but also several learning opportunities. As a community, healthcare did an outstanding job balancing the demands of the public with the evolving challenges presented by the response. We believe the structure and network created by the Coalition allowed for a higher level of coordination than otherwise could have been possible.

Business Continuity is continually at the forefront of our planning. The potential flood of the Green River has advanced business continuity planning for several partners and to a great level of detail for some organizations. Whether an event is occurring now or has potential for impact if and when it does occur, the network we’ve created with the Coalition continues to advance planning and preparation. Several opportunities were provided with the events in 2009 for us to strengthen those networks and build our capabilities. The continued collaboration and dedication of all Healthcare Coalition members is what makes our healthcare community more resilient and better prepared. We look forward to the challenges 2010 may bring and feel confident in our achievements, that with each organization better prepared, as partners we will work together to meet the healthcare needs of our community in any event.

Sincerely,

Johnese Spisso
Chair, Executive Council
Vice President Medical Affairs / Chief Operating Officer, UW Medicine

David Grossman, MD
Vice-Chair, Executive Council
Medical Director, Preventive Care Group Health

In November 2009, we lost a dear member of our healthcare community, Patty Mulhern, due to health challenges related to her recent diagnosis of pancreatic cancer. After a vast 40 year career in healthcare, which included 27 years of service at Visiting Nurse Services of the Northwest, Patty began her own consulting firm. In 2006, Patty joined the Healthcare Coalition to represent home health services on the Coalition’s Executive Council. In this role, Patty contributed her expertise, her enthusiasm for emergency preparedness and her collaborative spirit. Most recently Patty worked as Director of Professional Affairs for the Home Care Association of Washington. When not putting her energy toward healthcare service, Patty loved traveling and enjoying nature through hiking, backpacking, sailing, kayaking, camping and gardening. We would like to express our condolences to her husband of 40 years, Michael, and to her entire family. She will be greatly missed by many.

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2009 was a busy year for King County healthcare organizations, as the community responded to the H1N1 influenza pandemic. Beginning in late April, as the world learned of a novel influenza strain, the local healthcare community had to mount a substantial medical response in a time of many uncertainties about the new virus. Heightened public concern and interest in seeking medical assessment or treatment required healthcare organizations to adapt and respond, drawing on previous emergency planning work and creating new strategies and processes. As the second wave of H1N1 spread during the fall, the healthcare community had to mobilize an extensive response once again, this time with growing resource constraints, and the administration of a new H1N1 vaccine that was in short supply. While responding to H1N1 created many challenges for healthcare organizations and the broader community, it resulted in valuable opportunities for coordination, learning and growth. It also demonstrated the value of the collaboration, programming and systems that have been built through the Healthcare Coalition.

Leveraging Call Centers to Provide Surge Capacity

Throughout the H1N1 response, there was intense public interest in seeking medical advice and information regarding the new influenza strain and in locating vaccine. This demand placed a significant burden on the healthcare system, as parents and concerned individuals overwhelmed healthcare providers with calls and in-person visits. To help alleviate some of the pressure on the healthcare system that this demand created, Public Health – Seattle & King County activated a flu hotline to provide up-to-date information on H1N1 flu. Through a combination of recorded messages and live operators, the hotline addressed general information such as flu symptoms, how to care for someone with flu, and when to seek medical care, and vaccine availability. Nurses who were available to provide medical triage and clinical information over the phone also staffed the hotline. Creating an alternative resource for concerned individuals to get the information they needed proved to be a valuable tool in helping to relieve some of the burden on the healthcare system.

The feasibility of the flu hotline, particularly the medical triage capability, was due to the previous work the Healthcare Coalition had done through the Puget Sound Call Center Coordination project. In addition to providing standardized medical triage information, the flu hotline was able to successfully implement the ability to “connect” to multiple local and national call centers. By rolling over calls to a partner healthcare nurse line, the Public Health hotline had the capability to answer calls after normal business hours and on the weekends.

Facilitating a Standardized Approach to Infection Control

As H1N1 spread throughout the community, healthcare organizations faced a critical challenge in finding ways to control disease spread within their facilities. At the request of King County hospitals during the fall response to H1N1, the Healthcare Coalition initiated an effort to bring together key stakeholders and experts from hospitals and Public Health to develop guidelines that could be used by hospitals to establish visitor policies that worked within their operations. The goal of this process was to provide a phased approach to visitor restrictions in order to protect the health of patients, staff, visitors and families, while ensuring some consistency among hospitals throughout the county. While decisions regarding whether and how to implement the guidelines was left to the individual organizations, the process of generating standardized elements that each facility could consider proved both valuable and successful for hospitals throughout King County.
Creating New Tools for Information Sharing

During an emergency, availability and awareness of critical information is essential for informing organizational and regional operational activities and policy decisions. The response to H1N1 required the collection and dissemination of many types of information including epidemiological and surveillance information, the status of critical medical supplies and resource availability, the type of impacts H1N1 was having on the healthcare system and the steps organizations were taking to manage these impacts.

Based on lessons learned during the spring response to H1N1, Public Health and Healthcare Coalition members collaborated to develop new ways to gather and share information during the fall response that proved very beneficial in providing a snapshot of the impacts of H1N1 on the healthcare community. Through the Health and Medical Area Command, each week a Healthcare Impacts Report was developed drawing on data collected from multiple sources including:

- Surveillance data received by the Communicable Disease Epidemiology and Immunization program at Public Health
- Organizational impact information provided by hospitals through a weekly web survey (e.g., resource constraints, supply availability, staff absenteeism)
- ICU status information provided by hospitals through WATNac
- Call Center volume information provided by Public Health and sentinel healthcare call centers

While these reports assisted the Health and Medical Area Command in making decisions to help support healthcare organizations, they also provided healthcare partners with information about what impacts were being experienced throughout the healthcare system. Given the success and shared benefit of this tool for response to H1N1, the Healthcare Coalition will continue to work with hospitals and other healthcare sectors to identify information that can be collected and shared for other potential scenarios in the future.

Working Together To Improve Resource Management

One challenge faced by healthcare providers in the wake of the H1N1 response was the need to establish common guidelines and strategies for conserving scarce personal protective equipment, such as N95 Respirators, which were in high demand during throughout the outbreak. Healthcare providers needed to implement strategies to help conserve the limited resource, while still ensuring the best protection possible for healthcare workers and patients. In the midst of the fall response, the Healthcare Coalition initiated dialogue on this issue by bringing together subject matter experts from hospitals and ambulatory care to discuss and provide recommendations on strategies healthcare providers could use to implement disease containment measures while ensuring conservation of the personal protective equipment resources. This work set an important foundation for helping organizations approach conservation measures in their facilities and has laid the groundwork for further discussions around resource conservation that will continue in 2010.

In preparation for the second wave of H1N1 Flu, the Healthcare Coalition published a series of informational bulletins that outlined key situational updates and planning activities. These were distributed to all of our healthcare partners on a biweekly basis.
Preventing for Flooding in the Green River Valley

The King County Healthcare Coalition helps providers understand and prepare for hazards in our region. This was never more true than when our community became aware of a new hazard: flooding of the Green River Valley.

Due to damage in January 2009 at the Howard Hanson Dam, which provides flood control along the Green River, the U.S. Army Corps of Engineers indicated that the dam will not be able to operate at full capacity until a permanent fix is complete. This creates a much greater risk of significant flooding during periods of heavy rain throughout the Green River Valley, including the cities of Auburn, Kent, Renton, and Tukwila. Additionally, it has increased awareness of the vulnerability of several levees along the river.

In the summer and fall, the Coalition mobilized and launched multiple projects designed to mitigate the impact to healthcare providers and medically fragile residents in the area. These tasks included:

- Identifying and notifying healthcare providers and medical resource suppliers located in the flood zone and assessing their level of preparedness
- Creating and distributing tip sheets to help healthcare providers prepare their organizations and their clients for possible flooding, evacuation, and relocation
- Providing business resiliency education and support over the phone and in-person
- Development of bi-weekly bulletins to ensure that all Healthcare Coalition members stayed informed of the evolving situation

Because it is unclear exactly when the risk of flooding in the Green River Valley will return to the pre-January 2009 level, Public Health and the Coalition will continue to closely monitor the situation until the threat is resolved in the years ahead.

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Preventing for Flooding in the Green River Valley

What is Business Resiliency?

Business Resiliency focuses on preparing an organization to rapidly adapt and respond to any emergency or disaster. The process of building resilience into every day business operations includes identifying potential impacts that may threaten an organization and providing a framework with the capability to respond to a disaster effectively while safeguarding the interests of key stakeholders, patients, clients and employees.

To date, the Coalition has provided Business Resiliency training to over 325 individuals and 265 organizations.
Collaborative Planning Helps Create a More Prepared Healthcare Community

Home Health & Home Care Provider Develops Mutual Aid Agreement

In 2009, home health and home care providers serving in King County collaborated to develop an Memorandum of Agreement (MOA) that would be activated in the event of an emergency in which a home health or home care agency is unable to provide services. This agreement includes providers who have signed the MOA to abide by a set of procedures when requesting assistance knowing that critical issues such as communication, billing, and staff credentials have been decided upon ahead of time.

Nursing Homes Plan Collaboratively for Evacuation

For many in long term care, evacuations can be just as stressful as the disaster itself, especially when dealing with older adults who are often immobile and require nursing care, medications, specialized medical equipment and transport. Due to this vulnerability, the King County Healthcare Coalition partnered with Russell Phillips & Associates to develop the Long Term Care Medical Evacuation and Patient Tracking Plan (LTC-MAP), a voluntary agreement among long term care facilities and other essential partners to lend support during a disaster.

The agreement provides a comprehensive knowledge of the resources needed to evacuate single or multiple nursing homes simultaneously while addressing staff, pharmaceuticals, supplies, equipment, transfer of patients and patient tracking. The LTC-MAP is serving to address the relationships between and among healthcare facilities and provide the framework for these care facilities to unite under the Health and Medical Area Command Structure, operating in concert with local Emergency Operations Centers, King County Office of Emergency Management, Public Health - Seattle & King County, and Emergency Medical Services.

Ensuring Pediatric Care During Disasters

Critically ill or injured children might present to any and all hospital emergency departments in a large-scale medical emergency. Relying on a transfer to hospitals where pediatric-specific services are provided may not be feasible. The Triage and Critical Care Task Force of the Coalition’s Pediatric Workgroup has developed a "pediatric toolkit," with basic information, guidelines, and resources for management of pediatric patients in the event of a mass casualty incident that are designed to be integrated into the hospital’s incident command structure. Topics include staffing, training, equipment and supplies, pharmaceutical and dietary planning, security and psychosocial support, transportation issues, inpatient bed planning, decontamination of children, and hospital-based triage. The toolkit also includes practical job aids, such as job action sheets for pediatric leadership positions, checklists, sample menus, and patient tracking and evacuation forms. The toolkit suggests a 10-step plan for hospitals to move forward. Members of the Task Force, which represent emergency medicine, pediatric critical care, outpatient physicians and nursing, will provide technical support for implementation, starting with a workshop planned for "pediatric team" leadership from each hospital to be conducted in the spring of 2010.

Coalition Advocates for Snow Route 90

In 2009, the Healthcare Coalition worked with King County Metro and local transportation agencies to improve transportation service delivery for healthcare during winter storms. During the 2008 snowstorm, many healthcare workers and patients experienced difficulties getting from the downtown Seattle care to healthcare facilities in the First Hill area because bus routes between downtown and First Hill were stopped due to impassable roads. This resulted in severe transportation difficulties for the more than 25,000 healthcare workers that work at First Hill healthcare facilities. The Healthcare Coalition worked with transportation service providers to advocate for improved access to the First Hill area so that healthcare workers can get to work during snowstorms.

As a result, King County Metro created a new snow-only bus route, Route 90, which will serve the First Hill area during snowstorms. This route will be activated each time there is a greater than 50% chance of snow and will serve Harborview, Swedish campuses, Group Health Cooperative Central Campus, Virginia Mason and many other healthcare facilities along the way.

This agreement is an important step in helping to ensure nursing home facilities are prepared to support their vulnerable clients during an emergency and it will also continue to strengthen the relationships and expectations between Public Health, Emergency Management, long term care facilities and other critical partners.

Methadone Providers Establish Mutual Aid Agreement

This year Opioid Treatment Providers (OTP) in King County completed and signed a Memorandum of Agreement (MOA), the first of its kind in the United States. The MOA establishes agreement and willingness among the OTP providers. The group also tested this agreement via a tabletop exercise. We are proud to note that the achievements in disaster preparedness the workgroup has made have gained the attention of the US Department of Health & Human Services, the University of California School of Medicine, and the American Association for the Treatment of Opioid Dependence.
2009 Emergency Preparedness Trainings and Exercises

Every year the Healthcare Coalition assists healthcare organizations in the cycle of planning, training and exercising by coordinating regional trainings and exercises and in developing user-friendly training and exercise tools for organizations. Examples of tools, templates and activities from 2009 include:

- Providing templates for tabletop exercises that link to our greatest hazards, as outlined in the regional hazard vulnerability analysis
- Evacuation planning, training and exercising for nursing homes and hospitals
- Developing and training on standardized bomb response procedures

WATrac Supports Emergency Response in 2009

During the spring and fall activations, WATrac was used for sending alerts, archiving and sharing documents in Knowledgebase, and creating an online chat interface between hospital emergency managers and public health. In addition, King County used WATrac Resource Tracking for the first time to gather hospital/ICU information. This data was used to populate the Regional Healthcare Impact Report and ICU status reports to the State Department of Health.

What is WATrac?

WATrac is a web-based healthcare incident management software system used by health and medical organizations throughout Washington State.

WATrac facts

- WATrac was used during full scale, functional, and tabletop exercises at the state, regional, and facility level in 2009 to track bed availability and updating, diversion status, alerting, accessing and providing information from the Regional Status screen, and their ability to join a Command Center chat room and share information with their healthcare partners.
- King County hospitals logged-in and updated their Emergency Department status over 8,200 times in 2009.
- WATrac is the redundant form of communication between Methadone Providers in King County if they can’t serve their clients and need a secure way to share patient information.
- Public Health & Harborview Medical Center used WATrac a total of seven (7) times in 2009 to send emergency alerts to King County hospitals.

2009 Financials

The King County Healthcare Coalition currently receives 100% of its funding through federal grant sources. For the annual grant period between August 2009 and June 2010, the Coalition is funded through three primary grant sources: the Department of Health and Human Services Office of the Assistant Secretary of Preparedness and Response (ASPR), the Centers for Disease Control (CDC) and Prevention, and the Department of Homeland Security. This year Public Health – Seattle & King County also leveraged CDC funds earmarked for H1N1 response to support emergency preparedness capabilities being developed by Coalition staff. In addition to funding directed to the Healthcare Coalition, Public Health staff manages a variety of ongoing projects in support of the Coalition membership and mission including: development of the volunteer management system; sustainment of alternate care facilities capabilities; acquisition of medical equipment and supplies, and regional call center development.

To support the ongoing work of the Coalition, Public Health and the Healthcare Coalition staff rely on multiple funding sources and routinely seek additional funding opportunities throughout the year to maintain and enhance Healthcare Coalition projects. During the next grant cycle, between July 2010 and June 2011, it is anticipated that our funding sources will remain consistent; however the amount of available funds may be significantly reduced.

Sustainability

The King County Healthcare Coalition Executive Council and Public Health leadership will begin exploring sustainable funding strategies for the Coalition in 2010. With facilitation by Rialto Communications, the contractor hired to support this work, the sustainability project will look at organizational structure, governance, revenue models, membership, and presence in Seattle and King County. The purpose of this analysis is to make sure that the four-plus years of work and success achieved by the Coalition can be carried forward in years to come. The project intends to lay the foundation for an organization that has longevity and can continue to advance the collaborative action that supports effective health and medical responses during emergencies.

Funding Sources

August 2009 - June 2010*

Funding Output

August 2009 - June 2010*
Members

A Caring Adult Family Day Home
A & B Homecare
A Caring Adult Family Day Home
A & D Wedgewood
AA Adult Family Home
ACAP Child and Family Services
Aegis Lodge at Totem Lake
Aging and Disability Services
Alpha Supported Living Services
Amenity Home Lake City
American Medical Response
Amicable Healthcare
Anderson House
Angle Lake Manor
Arden Rehabilitation and Healthcare Center
Asian Counseling and Referral Services
Auburn Adult Family Home LLC
Auburn Regional Medical Center
Auburn Youth Resources
Avail Home Health
Avalon Care Center
Bayley – Boushay House
Ballard Care and Rehabilitation Center
Ballard Manor
Bayview Manor
Bellevue Hilltop Christian AFH
Bellmanor Adult Family Home
Benevolence Adult Family Home
Benson Heights Rehabilitation Center
Bethesda Lutheran Communities
Birnwood at Timber Ridge
Brighton Garden of Bellevue
Burien Nursing and Rehabilitation Center
Camelot Group Homes
Candlewood Adult Family Home
Canterbury House
Careforce Home Care
Cascade Vista Convalescent Center, Inc.
Catholic Community Services
Center for Human Services
Camelot Society
Chateau at Valley Center
Chesterfield Health Services, Inc
Childhaven
Choice Home Care
Circle of Friends
Columbia Lutheran Home
Community Health Centers of King County
Community Integrated Services, Inc
Community Living
Community Psychiatric Clinic
Compass Center (Cascade Transitional Housing for Women)
Cone Adult Family Home
Consejo Counseling
Corinthians Healthcare
Corinthians Home Care Services
Corwin Center at Emerald Heights
Country Doctor Community Health Centers
Covenant Shores Health Center
Cozie Adult Family Home
CRC Health
Crisis Clinic
Crista Assisted Living
Crista Christwood
Dana Horton Adult Family Home
Divino Amore Healthcare Corporation
Division of Developmental Disabilities
Division of Vocational Rehabilitation
DJs Adult Family Home
Elder and Adult Day Health
Elder Health Northwest Connections
Elder Health Northwest Home Care
Elder Health Northwest Jefferson Terrace
Elder Health Northwest Ravena
Elder Health Northwest South Branch
Elite Home Care Agency
Emunclav Regional Hospital
ERF Adult Family Home
Evergreen Homecare Services
Evergreen Hospital Medical Center
Evergreen Treatment Services
Exeter House Nursing Home
FaidaLand Terrace
Fairfax Hospital
Farrington Court Retirement Community
Fely Corpuz Adult Family Home
Fircrest School PAT N
First Choice In-Home Care
Finwood
For Senior’s Safe Adult Family Home
Foss Home and Village
Franciscan Health Systems
Fred Hutchinson Cancer Research Center
Fred Lind Manor Boarding Home
Friends of Youth
Garden Grove Adult Family
Garden Terrace Alzheimer’s Center of Excellence
Gentiva Health Services
Golden Health Boarding Home
Greenwood Homes
Group Health Cooperative
Group Health Home Health & Hospice
Hallmark Manor
Hannahs Adult Family Home
Harborview Medical Center
Health and Rehabilitation of North Seattle
HealthPoint
Hidden Gardens Family Home
High Point Village
Hightline Home Health
Hightline Medical Center
Hightline Medical Center Specialty Care
Home Helpers
Home Instead
Home Sweet Home
Honeydev Adult Family Home
HopeLink
Horizon House
Hummingbird Homecare
Ida Culver House Broadview Nursing Care Center
Inglewood Residential Services
Integrated Living Services
International Community Health Services
Issaquah Nursing and Rehabilitation Center
Jem Care Adult Family Home
Jewish Family Services
Judson Park Health Center
Kent Youth and Family Services
Kin On
Kin On Community Health Care
Kin On Health Care Center
Kindred Healthcare
Korean Women’s Association
Lake Vue Gardens
L’arche Noah Sealth
LCT Spring Home LLC
Leon Sullivan Health Care Center
Life Care Center of Federal Way
Life Care Center of Kirkland
Life Care Center West Seattle
Linus Adult Family Home
Lincoln Park Group Home
Mercer Island Care and Rehabilitation Center
Milennia Healthcare
Mimi’s Adult Family Home
Minor & James Medical/Mirabella
Mission Healthcare at Bellevue

2009 Emergency Preparedness Awards

With looming regional resource management issues and the difficulties that surge placed on many of our healthcare providers in 2009, the King County Healthcare Coalition was able to witness considerable ingenuity, leadership, and collaboration by our healthcare partners. The Executive Council of the King County Healthcare Coalition wishes to honor the following:

Excellence in Leadership
Dr. Margaret Neff, Harborview Medical Center / UW Medicine
Facilitation of H1N1 Regional ICU Coordination & Data Tracking

Excellence in Innovation
Covenant Shores,
A Covenant Retirement Community, Mercer Island, Washington
Development of resident-led disaster drills

Overlake Hospital Medical Center,
Bellevue, Washington
Development of a communications campaign for free H1N1 vaccination clinics for pregnant women

Excellence in Collaboration
(Methadone-Preparedness Workgroup)
Carolyn Chichanski, Veterans Administration
Deb Cummins, Washington State Division of Behavioral Health and Recovery
Dean Webb, Public Health – Seattle & King County
Glenn Baldwin, Washington State Division of Behavioral Health and Recovery
Jim Volendrom, King County Mental Health, Chemical Abuse and Dependency Services
Michael Hanrathan, Public Health – Seattle & King County
Michelle Burke, CRC Health
Patricia-Edmond Quinn, Therapeutic Health Services
Ron Jackson, Evergreen Treatment Services
Shelly Buchmeyer, HopeLink
Tim Fuller, Washington Department of Health
Partnership between key stakeholders to ensure continuity of care during disasters for those enrolled in King County Opiate Treatment Programs (OTP)

Excellence in Innovation
Covenant Shores,
A Covenant Retirement Community, Mercer Island, Washington
Development of resident-led disaster drills

Overlake Hospital Medical Center,
Bellevue, Washington
Development of a communications campaign for free H1N1 vaccination clinics for pregnant women

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Ron Jackson, Evergreen Treatment Services
Shelly Buchmeyer, HopeLink
Tim Fuller, Washington Department of Health
Partnership between key stakeholders to ensure continuity of care during disasters for those enrolled in King County Opiate Treatment Programs (OTP)

Publications Spotlighting the Coalition in 2009

6. Larson, Nancy F. “Ready or Not: Can St. Louis be Prepared?” St. Louis Beacon October/November 2009
Members
continued from page 15 >

Mt. Si Transitional Health Center
Muckleshoot Tribal Health Program
MultiCare
Navos
Neighborhood Health
Nellie Goodhue Group Homes
New Care Concepts
New Horizons Adult Family Home
New Life Homecare
North Auburn Rehabilitation and Health Center
North Creek Rehabilitation
Northhaven Assisted Living
Northwest Hospital & Medical Center
Northwest Kidney Center
On Your Own Home Care
Oweslake Hospital Medical Center
Oweslake Terrace Boarding Home
Pacific Medical Centers
Park Ridge Care Center
Park West Skilled Nursing Center
Parkside Retirement Community
Pediatric Associates
Pioneer Human Services
Polyclinics
Prov Heritage House
Prov Mount St. Vincent
Provienence Home Health
Provienence Hospice of Seattle
Provienience Infusion and Pharmacy Services
Provienence Manorwood
Provienence Mt. St. Vincent
Provienence Senior & Community Services
Puuchar Adult Family Home
Puget Sound Blood Center
Puget Sound Gastroenterology
Puget Sound Neighborhood Health Centers
Qliance Medical Group of Washington, PC
Queen Anne Healthcare
Raging River Recovery Center
Recovery Centers of King County
Recovery Centers of King County – Soothing Center
Regency at Renton Rehabilitation
Regency Auburn
Regional Hospital for Respiratory & Complex Care
Renton Area Youth and Family Services
ResCare Home Care
Richmond Beach Rehab
Rimas Adult Family Home
Rush Dykeman Children’s Center
Ryther Child Center
Saint Anne Nursing & Rehabilitation
SCIDPROA Nutrition Services
Sea Mar Community Care Center
Sea Mar Community Health Centers
Seattle Cancer Care Alliance
Seattle Children’s Home
Seattle Children’s Home Care
Seattle Children’s Hospital
Seattle Indian Health Board
Seattle Kerot (Nikkie Concerns)
Seattle Mental Health
Serenity In Enumclaw
Shoreline Health and Rehabilitation
Snoqualmie Tribal Health Services
Snoqualmie Tribe MRC
Snoqualmie Valley Hospital
Solid Ground
Sound Mental Health
Soundcare Home Care Services
Spah Adult Family Home
Sprintwood at Pine Lake
SSG Health, Benefits & WorkLife (Boeing)
St. Francis Hospital
Stafford Healthcare
Stafford Suites
Sunrise Adult Family Home
Sunrise Haven
Swedish Home Care
Swedish Medical Center
The ALS Association
The Duck Pond Group
The Great Shepards Adult Family Home
The Heathstone
The Kenney
The Lutheran Home of Greater Seattle
The Polyclinic
The Summit at First Hill
Therapeutic Health Services
Tourette Syndrome Association
Transitional Resources
University of Washington Medical Center
University of Washington Neighborhood Clinics
University of Washington Physicians Network
WA Puget Sound Hospital
Valley Cities Counseling and Consultation
Valley Cities Mental Health
Valley Medical Center
Vashon Community Care Center
Vashon Island Youth & Family Services
Virginia Mason Hospital & Medical Center
Visiting Nurses Services of the Northwest
Washington Care Center
Washington Center for Comprehensive Rehabilitation
Wesley Homes Health Center
Wesley Homes Retirement Communities & Services
Wilma Gayden Adult Family Home
Youth Eastside Services

Stafford Healthcare
Stafford Suites
Sunrise Adult Family Home
Sunrise Haven
Swedish Home Care
Swedish Medical Center
The ALS Association
The Duck Pond Group
The Great Shepards Adult Family Home
The Heathstone
The Kenney
The Lutheran Home of Greater Seattle
The Polyclinic
The Summit at First Hill
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University of Washington Physicians Network
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Vashon Community Care Center
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Virginia Mason Hospital & Medical Center
Visiting Nurses Services of the Northwest
Washington Care Center
Washington Center for Comprehensive Rehabilitation
Wesley Homes Health Center
Wesley Homes Retirement Communities & Services
Wilma Gayden Adult Family Home
Youth Eastside Services

Partners

Airlift Northwest
American Red Cross Serving King & Kitsap Counties
AmeriCorps VISTA Community Service Program
City and County Emergency Management, King County
City of Seattle Aging & Disability Services Consolidated Laundry
Department of Social & Health Services, Washington State
Downtown Emergency Services Center
Drug Enforcement Administration
Fire Departments within King County
Green Cross
Home Care Association of Washington
Hospital Central Services
King County Department of Community & Human Services
King County Medical Examiners Office
King County Medical Society
King County Mental Health, Chemical Abuse, and Dependency Services
King County Metro
King County Roads
King County Sheriffs Office
Northwest Center for Public Health Preparedness
Pacific Northwest Economic Region
Pacific Northwest National Laboratories
Paramedic Providers within King County
Pharmacies throughout King County
Police Departments within King County
Private Ambulance Companies, King County
Puget Sound Energy
Qwest Communications
Seattle Center
Seattle City Light
Seattle Department of Transportation
Seattle Steam
Seattle University
University of Washington
Vaxion Communications
Veterans Association Puget Sound Healthcare System
Washington State Department of Social & Health Services
Washington Health Care Association
Washington Poison Control Center
Washington State Department of Health
Washington State Hospital Association
Washington State Division of Behavioral Health and Recovery
Western Washington Medical Services Communications Team

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▶ Emergency Preparedness
▶ Communications
▶ Communicable Disease Epidemiology and Immunization, and
▶ Community Health Services

Our Team in 2009
Want more information about the Healthcare Coalition?

Go to our webpage:
http://www.kingcounty.gov/healthServices/health/preparedness/hccoalition.aspx

Or contact:

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